

Student Refunds

All student refunds are now handled by **BankMobile**, formerly known as **HigherOne**. Please check your Warhawk email address for instructions and links to BankMobile. Once you receive the BankMobile information, you will be able to set up a user name and password to make your choice of where you receive your refund. The options are BankMobile account, direct deposit, or paper check. You will be able to log into this site and change this option as often as you like.

Please make sure your **address** in Banner is up to date. When updating, please do not enter any residency dates. If residency dates are expired, this will cause you not to receive your information. **It is the student's responsibility to provide the University with the correct mailing address.**

Student refunds are processed once a week, unless a holiday occurs.