TALON ADVISING AND EARLY ALERT



HISTORY

- Executive Vice President, Director of Planning & Analysis and I visited Georgia State University
- GSU had increase in retention & gained national recognition
 - Use technology to track student issues & degree audits
 - Implemented mandatory advising for first year
 - Added various checkpoints

ULM began creation of in-house technology for same purpose

TALON – ADVISING AND RETENTION

Three major functions:

- Advising
- Early alert and Tracking
- Curricular mapping

TALON ADVISING – PHASE I

TALON Students

Phase I

- Health Sciences
- Education
- Humanities
- VAPA
- Pre-pharmacy
- Toxicology
- Psychology
- General Studies
- Undeclared

- New Talon students for 2018-19 Academic Year include
 Psychology, VAPA, Humanities, and Toxicology
- Advising holds will be placed on all Fall 2018 Incoming freshmen for their first three semesters
- These Fall 2018 incoming freshmen students will be advised by the SSC.
- All other students majoring in these degrees will not have advising holds; however, they are encouraged to discuss their major with a department faculty member or Student Success Center advisor
- There is still a need for advising loads, degree checkouts, and college advisor assignments to track students

TALON HOLD

실 Oracle Fusior	n Middleware Forms Services: Ope	en > SOAHOLD					_	\times
Eile Edit Option	ns Block Item Record Query	<u>T</u> ools <u>H</u> elp						
🔊 🖹 I	🍋 🖷 🖻 🖻 I 🎓 🍞 I	💱 📾 🔀 I 🚯	📇 🔍) 🖪 🌾 🛞	🗁 🕐 🍚 🕽	K		
🙀 Hold Informati	on SOAHOLD 8.2 (PROD)							≚×^
ID:								
Hold Detai	ls							
Hold Type:	TS SSC Talon Student		Reason:	Advised in the SSC		Release Indicator	BANWORX	
Amount:	From:	06-AUG-2018	То:	31-DEC-2099	Origination Code:			
Hold Type: Amount:	FH First Time Freshman	Hold 07-JUN-2018 🕅	Reason: To:	See Advisor to Alter So 31-DEC-2099	chedule Origination Code:	Release Indicator	MALTA	J
Hold Type:	AV Advising Hold		Reason:	See Advisor or Dean's	Office	Release Indicator	BANWORX	2
Amount:	From:	20-MAR-2018	То:	28-JUN-2018	Origination Code:			 2
Hold Type: Amount:	M Immunization	01-APR-2015	Reason: To:	c 27-JUN-2018	Origination Code:	Release Indicator	STHS Ith Services	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.

The SSC Talon ID is informational and does not prevent students from doing anything on Banner.

TALON HOLD CONT.

- TALON ID on Flightpath in time for the start of advising
- Removed at the start of the cohort's second Fall term (3rd time advised)
 - If a spring FTF, hold will be removed at the start of the cohort's second spring term

CHANGES OF MAJOR/ADVISING

Student Success Center

- Always in the SSC
 - Pre-professional health sciences and pharmacy
 - General Studies
 - Undeclared
- FTF's only (for 3 terms) in the SSC
 - Education
 - Humanities
 - VAPA
 - Toxicology
 - Psychology
 - Kinesiology
 - Health Studies

COLLEGE

- College of Business & Soc Sci (exc PSYC)
- School of Science
 - BIOL, ATSC, MAPS, CHEM
- Continuing students in any major after their first year*

*Except pre-professional HS/pharm, General Studies, and Undeclared

TALON ADVISING

Faculty Roles

- advise continuing students
 - Sophomores, Juniors, Seniors
 - although students do not have holds, they may be advised
- Continue help with PREP advising

Program Opportunities

- degree audits at 60 & 90 hrs
- advising loads
- career information
- mentoring programs
- group advising sessions

CURRICULUM MAPS

Includes an 8 semester plan created by the programs and uploaded into FlightPath

First Semester	Hours	Second Semester	Hours
Chemistry 2030(Organic Chemistry I) **pre-req: CHEM 1008	3	Chemistry 2032 (Organic Chemistry II) **pre-req: CHEM 2030, Spring only	3
Chemistry 2031(Organic Chem I Lab) **pre-req: credit/registration in CHEM 2030 & 'C' or better in CHEM 1010	I	Chemistry 2033 (Organic Chem II Lab) **pre-req: credit/registration in CHEM 2032 & 'C' or better in CHEM 2031, Spring only	I
Biology 2040 (Human Anatomy) **pre-req: BIOL 1020 & 1021, Fall only	3	Economics 2001 ³ (Core Social Science)	3
Biology 2041 (Human Anatomy Lab) **pre-req: BIOL 1020 & credit or registration in BIOL 2040, Fall only	Т	Biology 3010 (Human Physiology) **pre-req: BIOL 2020 and CHEM 1007/1009, Spring only	3
Electives ¹ (Core Humanities)** Literature, Foreign Language, Communications, History	3	Biology 3013 (Human Physiology Lab) **pre-req: BIOL 2020 and CHEM 1007/1009, Spring only	I
Biology 2020 (Cell Biology) **pre-req: credit in CHEM 1008)	3	Comm Studies 2001 (Public Speaking)	3
Total	14	Total	14

TALON EARLY ALERT PILOT (REPLACE GRADES IST EXCEPT STUDENT-ATHLETES)

- New program to replace Grades First difference is continuous monitoring
- Create academic alert for missing classes, missed assignments, grades below C, etc
- Instructors remain the director of classroom management
- Instructors will receive emails at semester check points
- Automatic alerts generated by the program like term GPA < 2.0, falling below 12 hours after dropping, registering for course(s) not in curriculum, and others

WEBSERVICES.ULM.EDU/TALON

TALON	41	嶜 Advisees	Q Student Search	🞓 My Courses	Reports	🚢 webb 🔻
-------	----	------------	-------------------------	--------------	---------	----------

My Courses

These are courses you are teaching this term. Select a course to view students currently enrolled.

Course Name	CRN	Term Code
UNIV 1001	43594	201940
UNIV 1001	43591	201940

- Faculty click "My Courses" to access their semester course load
- Click the appropriate course to see a roster



A

Class roster for ENGL 4026

Actions	¢ CWID	♦ Last Name	♦ First Name	♦ Major Code	♦ Major Desc	♦ Classification	÷ GPA	¢ Hrs ¢
				ENMA	English	GR	4.000	54
0				SEDT	- Secondary Education & Teaching	JR	3.628	72
0				ENMA	English	GR	3.333	27
•				ENGL	English	SR	3.732	104
0				ENMA	English	GR	4.000	18
θ				PSYC	Psychology	JR	3.275	81
0				ENGL	English	JR	3.661	68
0				SEDT	Secondary Education & Teaching	JR	2.675	71
0				SEDT	Secondary Education & Teaching	SR	3.454	91
•				ENMA	English	GR	0.000	0
0				ENMA	English	GR	4.000	24
•				ENMA	English	GR	0.000	0
Θ				SEDT	Secondary Education & Teaching	SR	3.630	107
•				ENMA	English	GR	3.500	18
Θ				ENMA	English	GR	3.833	18
Θ				ENGL	English	SR	2.315	102
0				HIST	History	SR	2.346	121
0				PSYC	Psychology	SR	2.016	106
Θ				ENGL	English	SR	3.620	93
0				ENGL	English	SR	3.125	110
0				ENGL	English	SR	4.000	117
0				ENGL	English	SR	3.200	91
0				COMM	Communication	SR	2.413	114

Click the + next to the student

TALC	N		▲	嶜 Advisees	Q Student Search	🞓 My Courses	l Reports	🐣 webb
Add content Create Alert for Title *			 Enter the alert information and save The alert will appear on their SSC advisor or assigned mentor's TALON dashboard. 					
 Alert Propertie Alert Status * 	Department							
Open •	- None -	-						

Description

Please describe the issue presenting for this student.

- + Attach File(s) ----

SSC ADVISING

- Serve programs
- Meet with Program Coordinators each fall and spring for updates, etc.
- Advisor training when newly hired to include intense training in curriculum analysis and evaluation
- Work closely with Coordinator of Advising Support regarding credit evaluation
- Communication flow with Program Coordinators for approval of use of credit
- SSC provides Program Coordinators with course descriptions and, in some cases, suggestions

WHERE DO I GO TO GET ADVISED?



CHALLENGES

- Make sure courses are programmed correctly to avoid unnecessary overrides
- Review curriculum map's flow for students beginning in fall versus students beginning in spring
- Consider minimum requirements for programs to include processes
 - ie: required degree audits (60 & 90 cr hr); mentoring; career info
- Faculty workload have required assignments for student contacts per above



- Use Flightpath for advising and curriculum maps
- Use TALON for academic alerts and tracking
- Phase II beginning PREP 2019 Phase II will include the rest of CAES and CBSS

QUESTIONS?

Barbara Michaelides Director of Retention Clarke M.Williams Student Success Center Michaelides@ulm.edu

Sara Webb TALON Specialist Clarke M.Williams Student Success Center Webb@ulm.edu